



Buyer **BEWARE** buying online

eVideo and e365 Distribution have found many online shops/ecommerce (Australian) have disturbing issues with their web sites!

- Have **no physical address** on the web site – only a phone number! What if you want to return goods?
- Mention only via Australia Post return?
- If there is a comeback - are they offering Australian stock? They could be offering **overseas stock**! Warranty in Australia?? Support and repairs??
- How do you know it's not **Pre used or Demonstration stock**???
- Do these web sites mention that they are **certified partners** i.e. Logitech, Yealink, Polycom, Cisco, and Crestron?? What about technical issues??
- We have found web sites with an address but has no number in the street?? Google search

It's your money at risk

Don't forget we offer as well

1. Cloud Voice & Video services
2. Installation services Australia - wide
3. Help desk 24/7*
4. Maintenance and support options i.e. onsite support*
5. User Training
6. Free demonstrations and trial/demo systems *

*Subject to conditions & vendor.